



Terms & Conditions

1. South Hams Event Hire provide free no obligation quotes. Please check your quote carefully, as it is the responsibility of the hirer to notify us of any changes or errors.
2. All hire prices are VAT free.
3. A 30% non-refundable deposit is required to secure your booking. Balance to be paid 21 days before your event. Full payment can be made upfront if you wish.
4. Any cancellations made within 21 days of the hire delivery date will be subject to the full hire charge.
5. Our quotes includes up to 4 days hire. This may not be extend without prior permission. If we are able to extend the hire period, the hirer agrees to pay any extra charges accordingly.
6. We reserve the right to revise or withdraw any quote prior to acceptance and all quotes are subject to equipment still being available at the time of confirmation.
7. All equipment is the property of South Hams Event Hire at all times.
8. Equipment sizes and colours quoted, and any images displayed are for indication purposes only.
9. On collection / delivery of equipment the hirer will inspect the delivery. Please raise any issues within 24hrs of collection/delivery, otherwise it will be assumed that all goods were received in a clean and undamaged condition.

10. From the time the goods are accepted until the time they are returned to / collected by South Hams Event Hire, the hirer is solely responsible for the hired goods. During this time it is the hirer's full responsibility to ensure that all equipment is covered by their own insurance and safely stored to avoid theft, loss, damage or public liability risks.
11. Table linen – please be aware the following items are likely to cause stains that cannot be removed, resulting in a full replacement charge being made:
 - Red wine, candle wax, oil and grease, some food colourings in sauces, pen ink, table confetti, flower petals, glow sticks, and ground in dirt (please note; this list is not exhaustive)Damp linen is also susceptible to mildew, which can ruin the cloth within a few hours. Please ensure linen is packed away dry. Burns, rips and tears will be automatically charged. All charged linen will be made available for inspection at Nutcombe for 10 working days after notification of charge.
12. Hire clean, return dirty – no washing up! We just ask that you scrape and restack crockery and cutlery in the carriers and boxes provided, and that glasses are put back empty. Any equipment returned in an excessively soiled condition requiring extra cleaning/attention may incur an additional charge. Any irremovable stains/damage will result in a charge for the full replacement value of the item.
13. If glassware requires washing up for a second use during the hire, please HAND WASH ONLY. Do NOT put in the dishwasher, as it causes irreversible scouring and misting.
14. Equipment will only be taken off hire once all goods are returned to South Hams Event Hire. Should the hirer return goods late, a daily hire charge will be made for each day the goods are retained beyond the agreed hire period.
15. South Hams Event Hire accepts no liability for any injury to persons or property caused by the use of the hired equipment. All equipment provided by South Hams Event Hire is at the hirer's risk. It is the responsibility of the hirer to ensure equipment is used by suitably trained and competent person(s).
16. All goods must be ready for collection at the agreed time. It is not the responsibility of South Hams Event Hire employees to clear tables or bag laundry.
17. Any extra expenses incurred where repeat journeys have to be made, will be charged.

18. Missing items must be returned within 7 days of notification that they are missing. If they are not returned within this time, replacements items will be purchased.
19. All shortages, breakages or damages to goods or packaging will be charged accordingly:
 - At the full replacement value at the time of hire
 - Using the supplier www.nisbets.co.uk or suitable equivalent
 - Plus a 30% delivery/administration charge
20. We will not accept goods returned other than that which have been hired and specified. Any decision made in respect of items deemed lost or damaged by the supplier are final.